# **Privacy Policy**

Drenda Keesee Ministries is serious about protecting your online privacy. This Privacy Statement explains our views and practices concerning privacy, and how they may pertain to you as a user of our website.

You or Your means you as a participant in or as a user of the any and all of the Drenda Keesee Ministries products and it's respective programs. We or Our or Us means any and all of the Drenda Keesee Ministries products.

#### SECTION 1 – WHAT DO WE DO WITH YOUR INFORMATION?

When you purchase something from one of our sites, as part of the buying/selling process, we collect the personal information you give us such as your name, address and email address. This enables us to both fulfill and support the products you purchase. This includes sending emails or texts upon our discretion.

When you browse any of our sites, we automatically receive your computer's internet protocol (IP) address in order to provide us with information that helps us learn about your browser and operating system so we can better improve the experience for all our users. We use technologies, such as cookies, to customize content and advertising, to provide social media features and to analyze traffic to our sites. We share information about your use of our sites with our trusted social media, advertising and analytics partners.

Email marketing: We may send you emails about new products, special events, and free and premium content (i.e. blog posts, YouTube videos, reports/whitepapers, etc.) from Drenda Keesee Ministries or 3rd parties.

## **SECTION 2 - CONSENT**

When you provide us with personal information to complete a transaction, verify your credit card, place an order, arrange for a delivery or return a purchase, we imply that you consent to our collecting it and using it for that specific reason.

If we ask for your personal information for a secondary reason (i.e. newsletter subscription and marketing messages), we will ask you directly for your expressed consent on the page and provide you with an opportunity to withdraw your consent.

You may withdraw your consent at any time by clicking on an "unsubscribe" link which is offered at the bottom of every email we send.

You may also withdraw your consent anytime, by contacting us at response@drenda.com or mailing us at: P.O. Box 647 New Albany, OH 43054-9811 United States of America

#### **SECTION 3 – DISCLOSURE**

We may disclose your personal information if we are required by law to do so or if you violate our Terms of Service. We may share your personal information with 3rd parties for promotional emails and/or texts. All Drenda Keesee Ministries products share any personal information you

share. Also, if our site is acquired or merged with another company, your information may be transferred to the new owners so that they may continue to sell and support our products and services.

#### SECTION 4 - DATA STORAGE

Our shopping cart solution is hosted and managed by Infusionsoft. They provide us with the online e-commerce platform that allows us to sell our products and services to you.

Your data is stored through Infusionsoft's data storage, databases and the general Infusionsoft application. They store your data on a secure server behind a firewall. Your data may also be stored in Kajabi, which allows us to provide you with text, audio, and visual content through Kajabi's interface.

### Payment:

If you choose a direct payment gateway to complete your purchase, then Infusionsoft stores your credit card data. It is encrypted through the Payment Card Industry Data Security Standard (PCI-DSS). Your purchase transaction data is stored only as long as is necessary to complete your purchase transaction. After that is complete, your purchase transaction information is deleted.

All direct payment gateways adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover.

PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

NOTE: At no point during the transaction does Drenda Keesee Ministries take custody or store your credit card information. This is process is monitored and managed by Infusionsoft, and you can read their terms of service, privacy policy and PCI Compliance information by visiting their site at: <a href="http://www.infusionsoft.com/legal">http://www.infusionsoft.com/legal</a>. You can read Kajabi's Terms of Service at their site at: <a href="https://newkajabi.com/policies/terms/">https://newkajabi.com/policies/terms/</a>

#### SECTION 5 - THIRD-PARTY SERVICES

In general, the third-party providers used by us will only collect, use and disclose your information to the extent necessary to allow them to perform the services they provide to us.

However, certain third-party service providers, such as payment gateways and other payment transaction processors, have their own privacy policies in respect to the information we are required to provide to them for your purchase-related transactions.

For these providers, we recommend that you read their privacy policies so you can understand the manner in which your personal information will be handled by these providers.

In particular, remember that certain providers may be located in or have facilities that are located a different jurisdiction than either you or us. So if you elect to proceed with a transaction

that involves the services of a third-party service provider, then your information may become subject to the laws of the jurisdiction(s) in which that service provider or its facilities are located.

As an example, if you are located in Canada and your transaction is processed by a payment gateway located in the United States, then your personal information used in completing that transaction may be subject to disclosure under United States legislation, including the Patriot Act.

Once you leave our store's website or are redirected to a third-party website or application, you are no longer governed by this Privacy Policy or our program's Terms of Service.

Links: When you click our links (Drenda Keesee Ministries products), they may direct you away from our site. We are not responsible for the privacy practices of other sites and encourage you to read their privacy statements.

#### **SECTION 6 – SECURITY**

To protect your personal information, we take reasonable precautions and follow industry best practices to make sure it is not inappropriately lost, misused, accessed, disclosed, altered or destroyed.

If you provide us with your credit card information, the information is encrypted using secure socket layer technology (SSL) and stored with a AES-256 encryption. Although no method of transmission over the Internet or electronic storage is 100% secure, we follow all PCI-DSS requirements and implement additional generally accepted industry standards.

#### SECTION 7 - COOKIES

Drenda Keesee Ministries utilizes cookies to create a more customized experience for our users and customers. For example, we use a login cookie so members do not have to re-enter their username and password each time they return to our site We also use tracking pixels (i.e. Google Analytics and Facebook Pixel) to aid in measuring and tracking where our website traffic is coming from and to track the performance of our site. Finally, we use remarking pixels from Facebook and Google to aid in customized, targeted followup advertising.

#### SECTION 8 - AGE OF CONSENT

By using this site, you represent that you are at least the age of majority in your state or province of residence, or that you are the age of majority in your state or province of residence and you have given us your consent to allow any of your minor dependents to use this site.

# SECTION 9 - CHANGES TO THIS PRIVACY POLICY

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

# QUESTIONS AND CONTACT INFORMATION

If you would like to: access, correct, amend or delete any personal information we have about you, register a complaint, or simply want more information contact our Privacy Compliance Officer at response@drenda.com or by mail at Drenda Keesee Ministries.

[Re: Privacy Compliance Officer]

[P.O. Box 647 New Albany, OH 43054-9811 United States of America]