

## Return & Refund Policy

Thanks for shopping with Drenda Keesee Ministries.

If you are not entirely satisfied with your purchase, we're here to help.

### SECTION 1 - RETURNS ON PHYSICAL ITEMS

You have 30 calendar days to return an item from the date you received it.

To be eligible for a return, your item must be unused and in the same condition that you received it.

Your item must be in the original packaging.

Your item needs to have the receipt or proof of purchase.

If the address you provide us is incorrect, we will not issue or refund or send out additional packages unless the purchase is made again.

### SECTION 2 - REFUNDS ON PHYSICAL ITEMS

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your refund after inspecting the item.

If your return is approved, we will initiate a refund to your credit card (or original method of payment).

You will receive the credit within a certain amount of days, depending on your card issuer's policies.

### SECTION 3 - REFUNDS ON DIGITAL ITEMS

Drenda Keesee Ministries does not offer refunds on digital purchases.

If the digital product you purchased is on a 'subscription' (on-going payments without an end date), you may cancel your subscription prior to your next payment. If the digital product you purchased in on a 'payment plan' (on-going payments for a specific allotted times such as a 12-month period), you are not able to cancel your plan prior to your next payment.

### SECTION 4 - SHIPPING

You will be responsible for paying for your own shipping costs for returning your item. Shipping costs are nonrefundable.

### SECTION 5 - CONTACT US

If you have any questions on how to return your item to us, contact us at [response@drenda](mailto:response@drenda).